

Delivery & Ordering Details : Victoria/Vancouver Island

- Minimum order for delivery: \$75
- Delivery Fee: Victoria, Sooke, Saanich – no fee. Area's north of the Malahat – there is a minimum \$5 delivery fee – please ask.
- Please send us an email with your order (cfvironmaiden@shaw.ca). Questions are welcome. We will return your email with a confirmation of the weight, price & delivery date/time. Be sure to look your confirmation over and let us know of any changes or corrections you would like us to make.
- Send us your delivery address, daytime phone and any extra info. that might be pertinent (i.e. buzzer, where to put your order, etc.)
- Phone-in orders are fine; however, it may take a few days to return your call.
- Items available: Whole cases (i.e. 10 & 20 lb boxes) & whole fish. If you need bits and pieces – we encourage you to visit any one of the local retailers who carry our products. (If you order a whole case, but would like a few individual items added to your order – we'd be happy to oblige). Price list is available via email.
- No splits on cases please – the reduced price is based on whole cases w/no extra handling.
- Deliveries will be made during the day. If you don't expect to be home, leave a cooler or box on the front/back porch (or where otherwise instructed) and we'll place your order inside.
- Checks payable to Iron Maiden Seafoods can be left in the cooler or if you wish to pay via credit card – phone us with your number and expiry date in advance (left on voice mail is fine). Do not send via email.
- If you intend to be home, please have payment ready at the door. Thanks.
- Those in a condo will need to be home for the delivery or make arrangements for your order to be dropped off with a neighbour. Office/work locations are fine.
- Unfortunately, we are not able to give you exact delivery times in advance but will gladly provide our cell number so you can track our progress through-out the day.

Pick-up orders

- While at the market – if we're busy, just come along to the side of our table and let us know you're there – we'll serve you next.
- Orders that require us to pre-weigh (i.e. fillets, whole fish, etc.) or a variety of bits and pieces, should be sent to us by noon the day before the market. Whole cases (i.e. 10-20 lb boxes) are easy so we can usually grab those on the way out the door en route to the market – so last minute emails/calls are fine.
- We encourage those requesting large or several whole fish (salmon & tuna) or 10-20 lb cases to order in advance for pick-up to be assured we have what you need at the market.
- There is no fee for advance pick-up orders.
- No minimum amount on pick up orders.